



Connection problems: how does your Nabaztag blink?

Connecting

How does your Nabaztag blink?

Your Nabaztag will tell you why he can't connect by the way he blinks

He's White, with a Purple flashing light underneath.

Congratulations! Your Nabaztag is now connected.
All you need to do is activate his services at nabaztag.com

No green led - he can't detect your Wi-Fi network:

If your Nabztag blinks Orange (first the left-hand light, then all the others), this means Nabaztag can't detect your Wi-Fi network:

Are you sure you have a Wi-Fi Internet connection? Does it really comply with the 802.11 B or G standards?

Have you checked your SSID?

Is your router set on channel 11?

Is your router not too far away?

Are you really sure about your SSID?

Are you in open system mode?

Have you set your modem (if required) on association mode?

One green led - your Nabaztag sees the Wi-Fi network, but...

Have you checked your WEP key?

If you are not 100% sure that your network is not encrypted, why not double check with the person who set up your network?

Check the following combinations:

Open system, WEP enabled, WEP key complete (a series of letters and numbers)

Open system WEP enabled box unchecked, WEP key blank,

Are you in open system mode?

Two green leds, but still no connection...

Have you checked the DHCP Enabled box, and made sure all the following fields were left blank?

It might well be a DNS issue.

It is unable to "resolve" p.nabaztag.com.

Write to support@nabaztag.com, including your rabbit's serial number: they will send you a link to help you get connected.

Three green leds, but the fourth is still blinking

Have you checked the DHCP Enabled box, and made sure all the following fields were left blank?

Is your router set on channel 11?

Contact support@nabaztag.com, they will tell you what to do.

4 red leds directly.

Your Nabztag may be faulty: contact support@nabaztag.com